



Customer Questionnaire

RFQ#: _____

Originator: _____
Date: _____

CUSTOMER INFORMATION:	
Customer:	
Project Contact:	
Part/Dwg Number:	
Substrate Material:	
Industry:	
Do you have a price point for the printing?	If yes, please provide:
For Medical Devices: Is device 510k or PMA?	
What is your device?	
Projected product launch date?	
PRINT JOB INFORMATION:	
What are the annual potential volumes?	
What are the projected volumes per run?	
What is the cost of the raw part we are printing?	
Can drawings be provided? (Please attach)	
Is there an editable illustrator file for the artwork? (if yes, please provide)	
Can samples be provided?	
How many colors (is this noted in drawing)? PMS#'s specified? (please provide)	
Catheters, tubes, shafts, trocars, cylinders: Is this a 360° print? If not, # of sides?	
How will you test for ink adhesion?	
What type of instrument is used to check print location? Caliper / Vision System?	
How will printed parts be visually inspected? (unaided eye, magnification?)	If unaided eye; viewing distance: _____ Magnification: _____X
How are parts packaged coming into TouchMark? (Bulk, Individually?)	
How should printed parts be packaged when returned?	
Is lot control/integrity required?	
Can we retain first article samples from each lot?	
Additional notes, comments or other special requirements:	